



Bib Data Sheet



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SERIAL NUMBER 09/499,817	FILING DATE 02/08/2000 RULE _	<b>CLASS</b> 379	GROUP ART I		ATTORNEY OCKET NO. DEC037/78111	
Paul Fischer, Downers Grove, IL; Darryl Hymel, Batavia, IL; Bernard McGourty, Westmont, IL;  ** CONTINUING DATA **********************************						
Foreign Priority claimed 35 USC 119 (a-d) condition met Verified and Acknowledged i	Allowance	state or COUNTRY	SHEETS DRAWING 2	TOTAL CLAIMS 24	INDEPENDENT CLAIMS 3	
ADDRESS  — Welsh and Katz LTD  22nd Floor  120 South Riverside Plaza Chicago ,IL 60606						
TITLE Providing customer data to an automatic call distribution system agent						
RECEIVED No.	S: Authority has been given in Paper to charge/credit DEPOSIT ACCOUNT for following:		1.16 1.17 time) 1.18	All Fees  1.16 Fees (Filing)  1.17 Fees (Processing Ext. of time)  1.18 Fees (Issue)  Other  Credit		